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Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims:

- 1. (currently amended) A process for the preparation of a cleaning concentrate comprising:
- a) placing a shaped cleaning body in a bottle having a holding capacity of 0.3 to 10 liters, the shaped cleaning body consisting of a solid cleaner mass and a water-soluble polymeric shell consisting of polyvinyl alcohol, the shell surrounding the solid cleaner mass and having a narrow elongate form, the width of the shaped cleaning body at its widest point where it is cylindrical, elliptical or rectangular in shape being 1 to 3 cm and the length of the shaped cleaning body being at least 3.2 times its width at its widest point where it is cylindrical, elliptical or rectangular in shape; and
- b) filling the bottle with water.
- 2. (previously presented) A process as claimed in claim 1, characterized in that the bottle is made of plastic, glass or metal.
- 3. (previously presented) A process as claimed in claim 1, characterized in that the solid cleaner mass contains one or more surface cleaner ingredients selected from the group consisting of nonionic surfactants, anionic surfactants, cationic surfactants, amphoteric surfactants, carbonates, sulfates, phosphates, components with complexing properties, acids, perfume and dyes.
- 4. (canceled)
- 5. (canceled)
- 6. (previously presented) A process as claimed in claim 1, characterized in that the

shaped cleaning body is contacted with water in a ratio by volume of 1:10 to 1:300 to provide a liquid cleaning concentrate which, on further dilution with water by a factor of 10 to 300, forms a ready-to-use solution for the cleaning of surfaces.

- 7. (currently amended) A method of using solid cleanser by cleaning contractors in the institutional cleaning service industry, the method being:
- (a) combining shaped cleaning bodies with water, the shaped cleaning bodies consisting of a solid cleaner mass and a water-soluble polymeric shell consisting of polyvinyl alcohol, the shell surrounding the solid cleaner mass, the shaped cleaning bodies having a narrow elongate form, the width of the shaped cleaning body at its widest point where it is cylindrical, elliptical or rectangular in shape being 1 to 3 cm and the length of the shaped cleaning body being at least 3.2 times its width at its widest point where it is cylindrical, elliptical or rectangular in shape; and
- (b) cleaning buildings with the combined shaped cleaning bodies with water.
- 8. (currently amended) A method of using solid cleanser in a domestic sector, the method being:
- (a) combining shaped cleaning bodies with water, the shaped cleaning bodies consisting of a solid cleaner mass and a water-soluble polymeric shell consisting of polyvinyl alcohol, the shell surrounding the solid cleaner mass, the shaped cleaning bodies having a narrow elongate form, the width of the shaped cleaning body at its widest point where it is cylindrical, elliptical or rectangular in shape being 1 to 3 cm and the length of the shaped cleaning body being at least 3.2 times its width at its widest point where it is cylindrical, elliptical or rectangular in shape; and
- (b) cleaning in the domestic sector with the combined shaped cleaning bodies with water.
- 9. (currently amended) A system comprising:
 shaped cleaning bodies consisting of a solid cleaner mass and a water-soluble polymeric shell
 consisting of polyvinyl alcohol, the shell surrounding the solid cleaner mass, the shaped cleaning
 bodies having a narrow elongate form, the width of the shaped cleaning body at its widest point

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where it is cylindrical, elliptical or rectangular in shape being 1 to 3 cm and the length of the shaped cleaning body being at least 3.2 times its width at its widest point where it is cylindrical, elliptical or rectangular in shape; and bottles with a typical bottle shape having an opening and a holding capacity of 0.3 to 10 liters, the dimensions of the shaped cleaning body and the size of the opening being co-ordinated with one another.

- 10. (original) A system as claimed in claim 9, characterized in that the bottle is made of plastic, glass or metal.
- 11. (previously presented) A system as claimed in claim 9, characterized in that a cleaning concentrate is obtained when the shaped cleaning body is contacted with water in a ratio by volume of 1:10 to 1:300 in the bottle with the particular holding capacity and, on further dilution with water by a factor of 10 to 300, the concentrate forms a ready-to-use solution for the cleaning of surfaces.

12-13. (canceled)

- 14. (previously presented) A process as claimed in claim 1, wherein placing the shaped cleaning body in the bottle is done before filling the bottle with water.
- 15. (previously presented) A process as claimed in claim 1, wherein filling the bottle with water is done before placing the shaped cleaning body in the bottle.